

Innovative Process Group



Newsletter

November 2002

In this edition

Innovation - a common sense perspective.

An introduction to our newest Associate.

Innovative companies, have the organisation and its people trying to achieve similar things. They are all going in the same direction, due to a common organisational purpose or mission. An organisation's mission, and a *process management system* which effectively and efficiently supports this mission, are vital ingredients to a company's Innovation process.

Innovation involves making continual adjustments (often quickly) to the way you do things, whilst always watching, concentrating, moving, catching, throwing, responding and letting things go.

However, having a clear mission, supported by **an effective and efficient Process Management System, will provide the platform needed to make successful innovation a reality for your company** a platform that enables you to keep your eyes on more than one thing at a time, whilst facilitating the quick and continual adjustments, movements, and responses required when being innovative.



For an organisation to become innovative, everyone needs to become involved and to achieve this, innovation must be built into the way people work day to day. People need an

organisation that is set-up to support the encouragement, capturing, developing and implementation of ideas. They need clear policies and processes that encourage ideas. They need clear procedures to help capture and develop ideas. They need effective systems in place that make it quick and easy to implement ideas.

Innovation is dynamic, necessitating the need for a dynamic and innovative Process Management System to help your company feel in control!!!

And now for the Good News.

Innovative Process Group (IPG) can assist to make Innovation a reality for your company!

IPG can assist your company to establish one of the key ingredients to a successful Innovation Process, being an effective and efficient Business Process Management System. IPG can also provide value-added services regarding:

- * **Identifying and resolving your Business Issues;**
- * **Business Integration needs;**
- * **Benchmarking & Process Improvement; and**
- * **Compliance & Quality management.**



Naomi Martin has recently joined IPG as a Senior Associate Consultant, to lead the development and management of projects for customers within Australia.

An Information Technology (IT) specialist, with strong experience in Project Management, general Business Management, Business Analysis, and Financial and Information systems. Her skills and experience have been developed over 18 years across the Telecommunications, Banking, Insurance, and Finance industries. A Certified Practising Accountant (CPA), Naomi graduated university with a Bachelor of Business Degree with a focus on Accounting and Information Technology.

Naomi is looking forward to the challenge of building IPG's capabilities. Her interests, include sailing, camping, bushwalking, tennis, and being a Mum.

She is wonderfully supported by her husband Don, who is loving the opportunity to be at home with their two boys, Jason (4) and Sean (2) and be a 'big kid' himself once more!

Mobile Process Solutions

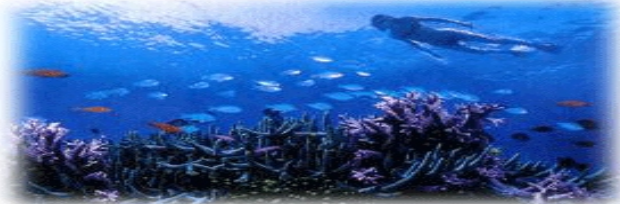
IPG is developing Mobile Process Solutions, a technology enabled offering that provides you with the opportunity to extend the benefits of process management beyond the desktop.

FEATURES

- * Collect information and manage processes remotely.
- * Send information (text and images) to field workers, wirelessly or by using Microsoft's ActiveSync software (bundled standard with most Pocket PCs).
- * Synchronise information from a single user or a fleet of Pocket PCs to a central desktop PC or laptop.
- * View, print and export information/results for analysis using common tools (eg Microsoft Excel, HTML).
- * Information can also be sent through ODBC/ADO to database systems such as SQL server, Microsoft Access and Oracle. XML results exported to many programs and Microsoft BizTalk Server.

INDUSTRY EXAMPLES

Maritime industry, ranging from the largest super container ships, through to pleasure craft and luxury yachts. Our system can include all the safe ship management codes of practice ranging from State, Federal and International regulations. Control your onboard maintenance and safety processes and record critical information about the outcomes.



through to the front-end where dive instructors and teams follow processes and keep records of activity. Manufacturer's can use our application to keep track of how customers' are complying with their maintenance obligations during warranty periods. Owners can receive updated information regarding how to correctly maintain and operate equipment.

RECORDS AND DATA MANAGEMENT

Once your important process information and data has been captured on a Pocket PC by our application, it can then be shared by many other users. The standard approach for synchronising uses Microsoft's standard mobile device synchronising systems and is very simple and reliable to use.

FLEXIBILITY

Our applications are flexible and they can be built specifically for your task needs. Amending the application is simple and easy. You no longer have to be frustrated by expensive, off-the-shelf software built for the masses but not meeting your specific requirements

Mobile Process Solutions®

The way ahead for your changing environment

PARTNERS SOUGHT

Do you or does your company specialise in any one of these fields?

Environmental Management Systems
Safety and Occupational Health
Knowledge Management

If so, contact our team with your details and we will explore what can be achieved together!

TRAINING COURSE SCHEDULE

See our website for details of the standard courses on offer during 2003

NEXT EDITION

What processes can you leave to "Simmer" over the Christmas break?

Diving Industry Mobile Process Solutions
Proof of ConceptReport

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